



26 May 2023

45 Pipitea Street, Wellington 6011

Phone +64 4 495 7200

Thomas via FYI

[fyi-request-22613-](#)

2f01880d@requests.fyi.org.nz

dia.govt.nz

Tēnā koe Thomas

OIA request 22/23 0819 Request for Citizenship

Thank you for your Official Information Act (Act) request received by the Department of Internal Affairs (Department) on 29 April 2023.

You requested –

- *In this page: <https://www.govt.nz/browse/passports-citizenship-and-identity/nz-citizenship/how-to-apply-for-nz-citizenship/application-timeframes/> is a section called "Why some applications are processed faster than others".*

Under this section, it describes about "external checks by other government agencies".

Are these "external checks" with agencies like Inland Revenue Department, NZ Police etc. automated as well?

In response to your request I can provide you with the following information.

Aside from matching an application with the Immigration New Zealand record (to calculate the presence requirement), external checks with other government agencies are not automated. These external checks only occur after an application has been allocated to a case officer.

As this information may be of interest to other members of the public, the Department has decided to proactively release a copy of this response on the DIA website. All requestor data, including your name and contact details, will be removed prior to release. The released response will be made available here: <https://www.dia.govt.nz/Official-Information-Act-Requests-2>.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi,

A handwritten signature in black ink, appearing to read 'KARAGGETT', written in a cursive style.

Kate Raggett
Manager Operational Policy and Official Correspondence
Service Delivery and Operations