



3 September 2012

Mr Alex Harris fyi-request-493-4406a3a9@requests.fyi.org.nz

Dear Mr Harris

I refer to your official Information Act request for the department's policy or guidelines for handling and processing Official Information Act requests.

I <u>enclose</u> a copy of "Guidelines for processing information requests" and a set of guidelines under the heading of "Disclosing personal and official information".

Yours sincerely

Scott Spackman

Inspector Manager - Legal