

10 May 2024

Cody Cooper

By email: fyi-request-26185-f9fa31fa@requests.fyi.org.nz

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Dear Cody

**Local Government Official Information and Meetings Act 1987 (“LGOIMA”):
Request for Information**

I refer to your email dated 3 May 2024 which asked us to break down our expenditure on implementing the National Ticketing Solution by categories. The National Ticketing Solution (NTS) is a partnership between the New Zealand Transport Agency Waka Kotahi and 13 Public Transport Authorities which will provide a range of easy-to-use and consistent payment methods for all public transport in New Zealand.

Customers will be able to pay for public transport using contactless debit or credit cards and digital payment methods, as well as an NTS prepaid card. By making payments easier, the NTS will encourage more people to use public transport more often.

Environment Canterbury's expenditure on the National Ticketing Solution Programme from 1 July 2021 until the end of February 2024 has been \$1,126,815. This is broken into two categories:

Personnel	\$981,148
Goods and Services	\$145,667

You will be aware that if you are not satisfied with this response, you can refer this matter to the Office of the Ombudsman under s27(3) of the LGOIMA Act 1987.

Should you require any further information or clarification, please do not hesitate to contact LGOIMA@ecan.govt.nz in the first instance.

Yours sincerely,



Giles Southwell,
Director Corporate and Public Transport Services